

OUR COMMITMENT TO THE COMMUNITY

We have all been forced to adjust to the reality of the COVID Pandemic. We have made many changes in our business for your safety as well as our own employees. We are extremely grateful for everyone's kindness, patience and understanding during the past year. We are following the regulations put in place by the City of Madison and Dane County Public Health Department.



Private Shopping Options:

In an effort to minimize the number of customers and staff members in our store at one time, we are offering some private shopping options. Please call in advance to reserve time in our store and you will receive the undivided attention you deserve. We may not greet you with a handshake but we can offer you the best possible service and a great selection of merchandise at the lowest prices of the season.

Cleaning & Safety Precautions:

There is no higher priority at Chalet than the health and safety of our customers and employees.

- We are sanitizing all areas of our store daily and doing our best to disinfect surfaces like door handles, sales counters, credit card machines as well as all the furniture displayed in our store.
- Our staff members will always be wearing a face mask when working with customers. We encourage all customers to wear a face mask which we can provide free of charge.
- When you enter our store, the first thing you will notice is our hand cleaning station. This is well stocked with hand sanitizer, disinfecting wipes, disposable masks and gloves.
- We have re-arranged our store to create wider aisles and more space between the furniture sets allowing a more natural way for social distancing.
- We have opened up a second sales counter to create more separation between customers making a purchase or coming in for service.



Support Your Local Businesses

We are extremely fortunate to have so many loyal customers and dedicated staff members. We live in the community and we are your neighbors. Like many other small businesses, we have prospered because of the relationships and connections we built over the years. Social distancing should not mean disconnection and we encourage you to reach out to those around you. Be kind to one another and embrace our collective humanity.

