

OUR COMMITMENT TO THE COMMUNITY

We've all had to adapt to the changing realities of the COVID Pandemic. As we come to terms with our new normal, we have made many adjustments in our business for your safety as well as our own. We are extremely grateful for everyone's kindness, patience and understanding especially during the last two years. Our business is following the regulations put in place by the City of Madison and Dane County Public Health Department.

Private Shopping Option:

In an effort to minimize the number of customers and staff members in our store at one time, we continue to offer private shopping by appointment. Please call in advance to reserve time in our store and you will receive the undivided attention you deserve. We may not greet you with a handshake but we can offer you the best possible service and a great selection of merchandise throughout the season. **Please check our website for store hours.**



Cleaning & Safety Precautions:

There is no higher priority at Chalet than the health and safety of our customers and employees.

- We are sanitizing all areas of our store daily and doing our best to disinfect surfaces like door handles, sales counters, credit card machines as well as all the furniture displayed in our store.
- Our staff will wear a face mask with customers who are also wearing face masks; we recommend all customers wear a mask which we provide free of charge.
- Please use our safety kiosk when you enter our store. It's well stocked with hand sanitizer, disinfecting wipes, disposable masks and gloves for your use.
- We have created extra space between furniture groups and fixtures allowing a more natural way for social distancing when shopping in our store.
- We also opened up a third sales counter to create more separation between customers making a purchase or coming in for service.

